



Photo: Øystein Grue

## The Norwegian National Rail Administration in brief

### About the Norwegian National Rail Administration

The Norwegian National Rail Administration is a government agency reporting to the Ministry of Transport and Communications. The company is headed by Director General Elisabeth Enger. She and eleven other directors make up the Norwegian National Rail Administration's executive management team. The Norwegian National Rail Administration has 3 300 employees, distributed across the following main divisions:

- The Director General and her staff
- Administration
- Traffic Management
- Infrastructure Management
- Infrastructure Construction

### Our responsibility

The Norwegian National Rail Administration is responsible for ensuring safe and efficient traffic management for all train companies, travellers and freight operators using the state railway network. The Norwegian National Rail Administration is responsible for operation, maintenance and upgrading of:

- a total of 4 169 kilometres of railway tracks
- 241 kilometres of double tracks
- 2 506 bridges
- 695 tunnels
- 3 656 level crossings
- platforms and public areas at 358 stations and terminals with passenger traffic

The Norwegian National Rail Administration is also responsible for planning and developing the public rail network in Norway.

### The following is not our responsibility

- transport of passengers and freight on the state railway network
- providing information to travellers on the trains

These responsibilities rest with the train companies. In 2010, a total of 13 train companies are licensed to operate on the Norwegian railway network.

The Ministry of Transport and Communications sets specific requirements for the Norwegian National Rail Administration's services. This involves measuring customer satisfaction, punctuality, regularity, accessibility and rail safety.

### Our principal objectives

The Norwegian National Rail Administration has defined three focus areas for the period 2010 - 2013:

- Safety, punctuality and customer satisfaction
- Productivity and quality
- Competence and culture

By 2013 we will:

- reduce the number of incidents involving serious harm to persons, the environment or property by at least 20 per cent
- halve the number of delays that the Norwegian National Rail Administration is responsible for (compared with 2008)

- halve the number of cancelled train departures that the Norwegian National Rail Administration is responsible for (compared with 2008)
- integrate the Norwegian National Rail Administration's environmental commitment into all its activities and ensure the activities are subject to an external audit.
- ensure that at least 50 per cent of our stations are available to all.

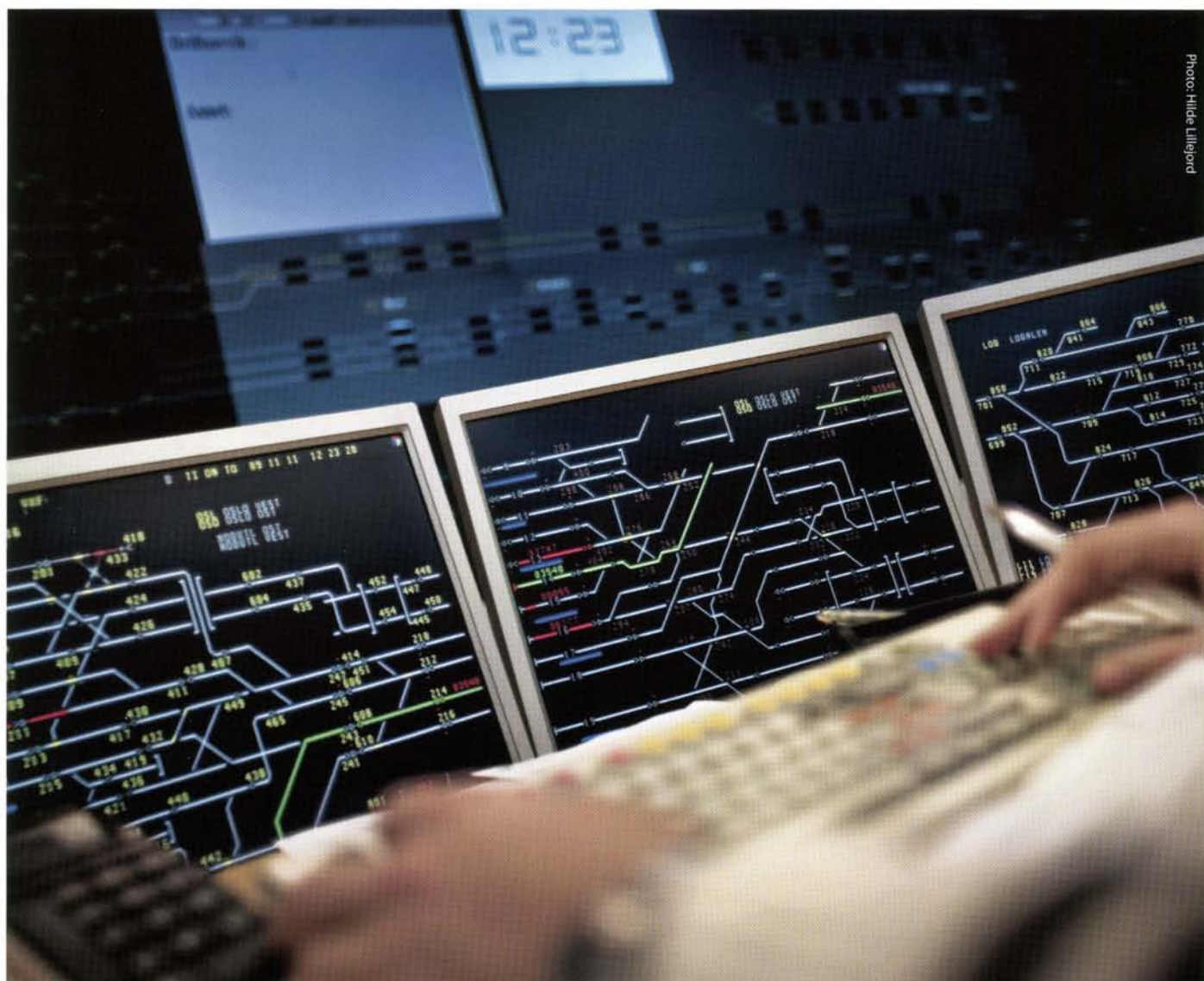
Read more about our objectives and recent years' budget performance in our annual reports available at [www.jernbaneverket.no](http://www.jernbaneverket.no)

### Our financial performance

Public transport is important for the development of our society. Settlement patterns, industrial and commercial developments, the environment and people's everyday life are all factors that are affected by public transport services.

Rail transport is an efficient and environmentally-friendly way of transporting passengers and freight. Thus the state railway network forms an important part of society's infrastructure which must interact well with the rest of the infrastructure.

The Norwegian parliament, the Storting, determines the long-term plans for developing the rail network in its Report to the Storting concerning the National Transport Plan (NTP). The Storting also allocates the Norwegian National Rail Administration's annual budgets.



### Some key figures (NOK million)

	2009	2008	2007
Expenditure relating to operations and maintenance	4 667.4	3 692.7	3 370.1
Investment in new infrastructure	3 134.0	2 364.9	2 290.8

The Norwegian National Rail Administration is experiencing a willingness to commit to the railway as a mode of transport for the future. According to the National Transport Plan for the period 2010-2019, NOK 92 billion will be allocated to the railway in the coming decade.

### The future is promising

Every day about 1 500 trains operate on the Norwegian state railway network. About 56 million passenger journeys are made on the railway network each year, and considerable volumes of freight are transported long distance in an efficient and environmentally-friendly way.

Greenhouse gas emissions in Norway are to be reduced by 15-17 tonnes CO<sub>2</sub> equivalents

by 2020. To meet this target, more passengers and freight must be transferred from the roads to the railway. The Norwegian National Rail Administration is paving the way for this transition by implementing several major renewal and investment projects.

Our environmental commitment will be integrated into all our activities, and we will prepare environmental accounts for all major investment projects.

### Our vision for the future

Over the next decades, the railway will experience a continuous increase in its market share, and in 2040 rail is the preferred means of transport for passenger and freight operators. Trains run on time and travel times have been significantly reduced.

Train travel competes with air travel on long distance sections, and in suburban areas train travel has been the strongest factor in ensuring that public transport has absorbed all traffic growth.

The market share of transportation of freight by rail has increased more than transporta-

tion by road. We have contributed to a safer and more environmentally-friendly way of travelling in Norway.

### Ethics and values

As a guide to our daily work, the Norwegian National Rail Administration has prepared a set of ethic rules which will be adopted in addition to the «Ethical Guidelines for State Employees».

Professional expertise shall be at the core of all our activities. Safety will be maintained and all our employees will meet everyone with respect, openness, professionalism and commitment. Consequently, the Norwegian National Rail Administration has adopted the following values as its principles:

- Openness
- Commitment
- Professionalism